



COMMUNICATION TRAINING PROSPECTUS

2018/19

Helping you make a difference

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All training is delivered at:

St Benedict's Hospice & Centre for Centre for Specialist Palliative Care

St Benedict's Way

Sunderland

Tyne & Wear

SR2 0NY

COMMUNICATION SKILLS TRAINING

How to communicate with the Dying Patient & their Relatives

(1/2 day)

Objectives

At the end of the session participants will be able to:

- Identify and discuss challenges in communicating with the dying person and their relatives.
- Demonstrate the relevant specific communication skills and behaviours required for effective communication when dealing with a dying person.

Intended Audience

Qualified clinical staff who have regular contact with patients who are dying

Please note:

This course can be utilised as supporting evidence for revalidation with the NMC.

Date	Time	Facilitator/s
4 May 2018	09:00-12:30	Louise Watson / Julie Lamb
21 September 2018	09:00-12:30	Louise Watson / Julie Lamb
22 November 2018	09:00-12:30	Louise Watson / Julie Lamb

Course Cost:

£100.00 per person

For more information or to book a place:

Please email StBen.EducationBookings2@stft.nhs.uk

COMMUNICATION SKILLS TRAINING

Initiating an advance care planning conversation

(Full Day)

Objectives

At the end of this session participants will be able to:

- Identify and discuss challenges in relation to initiating and undertaking an advance care planning conversation.
- Demonstrate the relevant specific communication skills and behaviours required when undertaking advance care planning conversations.

Intended Audience

Qualified Clinical Staff who have regular patient contact

Please note:

This course can be utilised as supporting evidence for revalidation with the NMC.

Date	Time	Facilitator/s
9 May 2018	09:00-16:00	Louise Watson / Julie Lamb
12 September 2018	09:00-16:00	Louise Watson / Julie Lamb
16 November 2018	09:00-16:00	Louise Watson / Julie Lamb

Course Cost:

£200.00 per person

For more information or to book a place:

Please email StBen.EducationBookings2@stft.nhs.uk

COMMUNICATION SKILLS TRAINING

Enhanced Communication Skills Training

(2 day)

Objectives

At the end of the session participants will be able to:

- Identify & discuss challenges in communicating with patients, families and carers.
- Demonstrate the relevant specific communication skills and behaviours required for effective communication.
- Demonstrate an understanding and the application of a model for communication.

Intended Audience

Qualified Clinical Staff who have regular patient contact

Please note:

There is an expectation that all staff will actively participate and engage within the sessions to enhance personal development. This is a two day course and delegates are expected to attend both days. This course can be utilised as supporting evidence for revalidation with the NMC.

Date	Time	Facilitator/s
30 & 31 May 2018	09:00-16:00 Both days	Louise Watson / Julie Lamb
6 & 7 September 2018	09:00-16:00 Both days	Louise Watson / Julie Lamb FULL
7 & 8 November 2018	09:00-16:00 Both days	Louise Watson / Julie Lamb FULL

Course Cost:

£400.00 per person

For more information or to book a place:

Please email StBen.EducationBookings2@stft.nhs.uk

Please do not hesitate to contact us if you have any questions



Education & Development Team

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